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**BAIJU A.S**

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CAREER OBJECTIVE

To portray my administrative capabilities, analytical problem solving skills, knowledge and industrial experience that can be used towards the achievement of organizational goals along with my personal goals. Also to enhance my professional skills through employment at your esteemed organization and also with a position to commensurate with my qualifications, I aim to experience the rich company culture and provide an enjoyable experience to your clients.

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* Microsoft Certified System Engineer (MCSE) ID: 6211682
* Microsoft Certified System Administrator (MCSA)
* Microsoft Certified Professional (MCP)
* Cisco Certified Network administrator (CCNA)
* Certificate in Computer Hardware

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* Doing Bachelor of Computer Applications (Jaipur National University).
* Diploma in Computer Application.
* Pre - Degree Kerala State University (S.G College, Kottarakara).
* SSLC Kerala State Board Examination (G.H.S Pooyappally, Kollam).

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* Managing the Server and Network Administration
* Monitoring, Troubleshooting the Routers and Switches in the Network.
* Perform the Installation and Configuration of new Routers, Switches & Firewalls
* Implementation and configuration of Domain Controller and Database Configuration.
* AMC and Warranty support to customers at their premises or over telephone
* Windows 2003, 2008, 2012 server installation administration and domain structures
* Fortinet Firewall installation and configuration
* Backup and recovery of data
* Assembling and upgradation of all kinds of compatible computers
* Installation of different types of PC Peripherals
* Installation of various operating systems as DOS, WIN, NOVEL, UNIX, Linux etc..
* Installation of supporting S/W with Office 2013 and office 365
* Trouble shooting of computers and its peripherals.
* Repairing of peripherals, Maintenance of computers & Printers
* Handling more than 250 customer sites including Banks, Industrial Organizations, and Hospitals.
* Protocols TCP/IP, and other LAN/WAN, protocols
* Remote – Administration, Server configuration and maintenance

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* Configured a number of Internet cafes on normal LAN using ADSL and ISDN
* Configuring Internet and its explorer.
* Trouble shooting of various Internets and its configuration.
* Configuring emails in outlook express
* Taking back up of outlook emails.
* Sharing the internet through network

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**Antivirus:** Kaspersky antivirus, Bit defender, Norton, Este nod32, Escan, Symantec and Sentinel One.

**Security Gateways:** FortiGate, Fortimail, SonicWall.

**Backup Software:** Acronis backup and recovery 11.5, Symantec backup exec.

**Technologies:** Active Directory, ADS, DNS, DHCP, File servers, Terminal Services, Remote Desktop.

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**PROFESSIONAL EXPERIENCE**

Employer: **Al Reyami Technologies LLC - United Arab Emirates**

Designation: **IT Administrator**, Duration: Dec - 2009 to till dated

* Database & Network administration Procurement of Computer & Computer accessories required by the company. Perform daily system monitoring, Verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs such as backups. Office Perform regular security monitoring to identify any possible intrusions. Perform daily backup operations, ensuring all required file systems and system data are successfully backed up to the appropriate media, recovery tapes or disks are created, and media is recycled and sent off site as necessary. Perform regular file archival and purge as necessary. Repair and recover from hardware or software failures Maintenance.
* Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities. Configure / add new services as necessary. Upgrade and configure system software that supports Company applications RBS & PMS. Maintain operational, configuration, or other procedures. Perform ongoing performance tuning, hardware upgrades, and resource optimization as required. Configure CPU, memory, and disk partitions as required. Configure MS Outlook and Outlook Express & Email Backuping.

**EXPERIENCE IN SAP**

**Operating System : SUSE LINUX**

providing technical and customer support, and monitoring system performance. perform database backup regularly and apply patches and upgrades when necessary.

**EXPERIENCE IN PRESALES**

* Own all technical aspects of the pre-sales cycle and listen to customers’ business needs, determine main points and device solutions.
* Plan and execute complex system deployments, upgrades, additions or feature expansions.
* Work with Account Manager to maintain strategic relationship with clients.
* Conduct site survey and gather relevant information from clients to come up with workable and efficient/cost effective IT system design or solution.
* Review pre-construction design and documentation.
* Coordinate with other trades within projects to study and solve project conflicts and issues.
* Be able to write a description of the system functionality to be incorporated in a sales proposal.
* Plan and execute complex system deployments, upgrades, additions or feature expansions.
* Prepare technical submittals as well as providing detailed scopes of work.
* Prepare system design and the corresponding estimates along with having an understanding of labor needed to complete the solution.
* Interfacing operations team to supply clarity regarding what to be delivered to customers.
* Coordinate with all team members to have the final system design.

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* Passport : **M0906508**
* Nationality : Indian
* Date of Birth : 20-05-1982
* Visa Status : Residence Visa
* Notice Period : 1Month
* License : **Valid UAE**